

## Pass Exam With Full Sureness - CRT-101 Dumps with 214 Questions [Q90-Q106]



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**NO.90** The Self Service Portal and Customer Portal are the same technology?

- \* Yes
- \* No

**NO.91** Northern Trail outfitters has hired interns to enter Leads into Salesforce and has requested a

way to identify these new records from existing Leads.

What approach should an administrator take to meet this requirement?

- \* Set up Web-to-Lead form the interns use.
- \* Define a record type and assign it to the interns.
- \* Create a separate Lead Lightning App.
- \* Update the active Leas Assignment Rules.

**NO.92** All of the following are true about Opportunity Pipeline and Forecast reporting EXCEPT:

- \* Pipeline reports may include omitted opportunities from the forecast
- \* Forecasts may be overridden
- \* Pipeline reports may be overridden
- \* Opportunity stages may be used to determine the forecast category of an opportunity

**NO.93** A \_\_\_\_\_ defines a collection of settings and permissions that determines what users can see in the user interface, and what they can do.

- \* Role
- \* Chatter feed
- \* Profile
- \* Company Profile

**NO.94** An administrator supporting a global team of salesforce users has been asked to configure company settings

Choose 2 options

- \* Currency Locale
- \* Default Language
- \* Password Policy
- \* Login Hours

**NO.95** All of the following objects may have a queue EXCEPT

- \* Accounts
- \* Cases
- \* Leads
- \* Custom Objects

**NO.96** What is the maximum number of records that return in a report without exporting the results?

- \* 6500
- \* 5000
- \* 3000
- \* 2000
- \* 4000
- \* 3900

**NO.97** You can create a custom report on solution categories and solution categories are available in list views.

- \* True
- \* False

**NO.98** Customizable Forecasting cannot be enabled for use with Custom Fiscal Years

- \* False
- \* True

**NO.99** Formula fields can be converted from or to other field types.

- \* True
- \* False

**NO.100** Is identity confirmation necessary if a user's IP address is known and browser cookie exists?

- \* True
- \* False

**NO.101** Cloud Kicks (CK) is partnering with a used shoe store and second-hand bicycle emporium. CK

has an automated business process it wants to run once a week to count the number of open cases related to an account.

How should the administrator recommend automating this business process?

- \* Create a workflow rule with an outbound message.
- \* Set up a scheduled process in Process Builder.
- \* Configure a scheduled flow in flow Builder.
- \* Use a process to update the account when it is edited

**NO.102** If a lead is converted without a value in the company field, what happens?

- \* A Business Account is created
- \* A Person Account is created
- \* You will be prompted to decide whether to create a Person or a Business Account
- \* Nothing

**NO.103** The system administrator has created a new custom object and application. This individual now needs to populate the new object with 1000 records, which are formatted in a CSV file. The Import Wizard (Data Management > Import Custom Objects) is appropriate for this task.

- \* True
- \* False

**NO.104** Standard Fields are?

Created by SF

and comes in Org. Field

properties not editable.

**NO.105** An Administrator at DreamHouse Realty wants an easier way to assign an agent capacity and

skill set. Which feature should the administrator enable to meet this requirement?

- \* Knowledge Management.
- \* Omni-Channel
- \* Escalation Rules
- \* Territory Manag

**NO.106** Which one does NOT apply to Custom Formula Fields?

- \* Custom Formula Fields can reference other formula fields
- \* Custom Formula Fields can reference standard fields
- \* Custom Formula Fields can reference custom fields
- \* Custom Formula Fields can calculate across objects

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