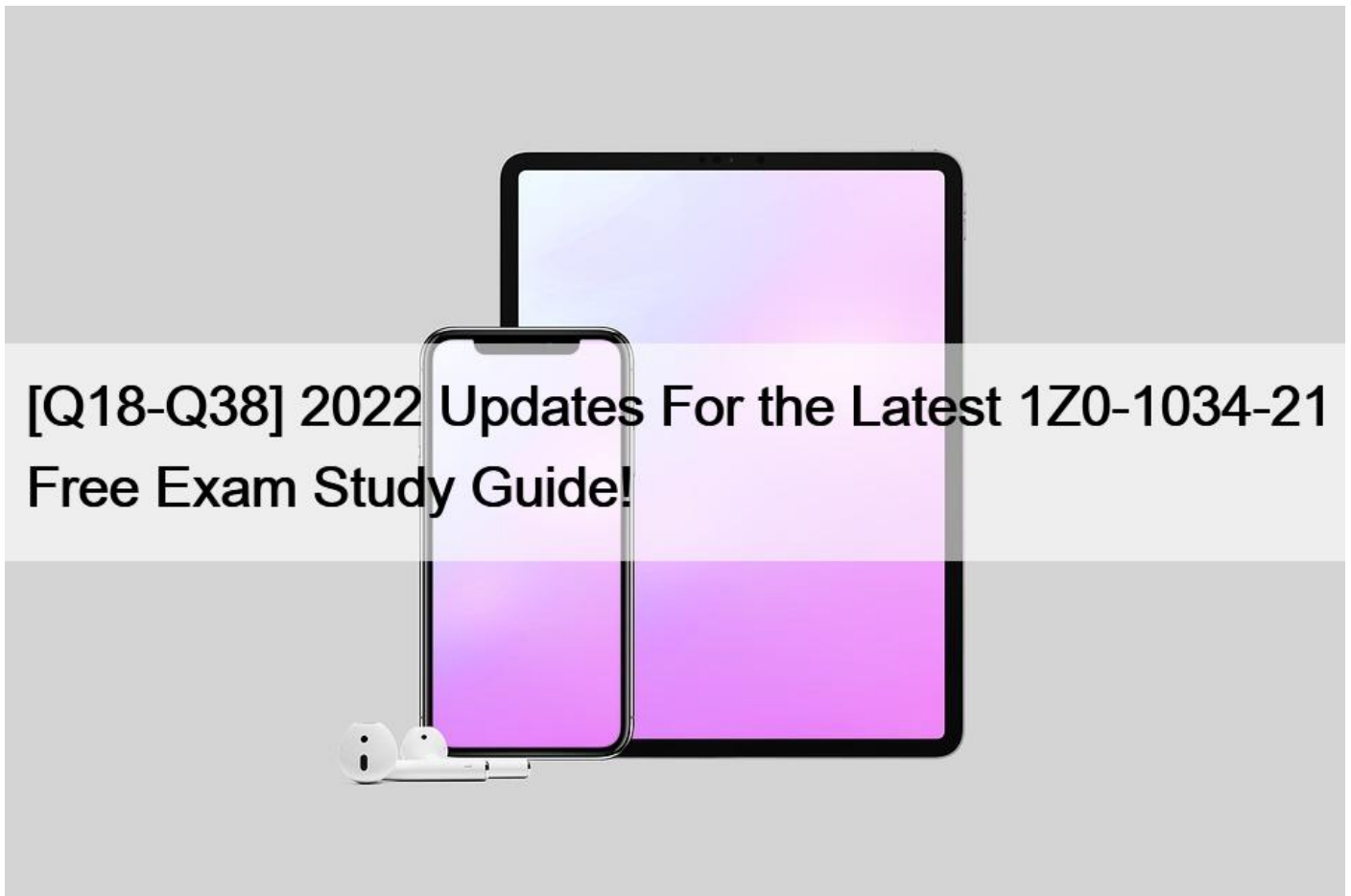


## [Q18-Q38] 2022 Updates For the Latest 1Z0-1034-21 Free Exam Study Guide!



### 2022 Updates For the Latest 1Z0-1034-21 Free Exam Study Guide! Best 1Z0-1034-21 Exam Preparation Material with New Dumps Questions NEW QUESTION 18

Your customer has a requirement to store the total value of sales for each Contact and to produce reports that total sales for Contacts with specific characteristics. It is important to be able to record data to 2 decimal places. The maximum total will not exceed one million dollars. Select three options which will help you achieve this?

- \* Add a Custom Field to the standard Contact object of decimal type
- \* Add a custom object and a custom field for this object of a decimal type
- \* Create a custom report to total the custom field for the Contact object and its related objects
- \* Add a custom object and a custom field for this object of text type
- \* Relate a custom object containing a custom field to the Contact object
- \* Add a custom object and a custom field for this object of the integer type

### NEW QUESTION 19

There is a requirement to create an add-in that has limited functionality for most profiles. However, supervisor profiles are allowed to use the full functionality of this add-in. How can you set up and deploy this add-in?

- \* Add-ins are deployed as DLLs to Oracle B2C Service and there is no way to divide permissions of these DLLs.

- \* Using the Add-In Manager, go to the Profile Access section of the add-in. For all of the Supervisor profiles, select the Run as Administrator check box.
- \* For all supervisor accounts, open the Add-In tab of the Account Workspace and select the Administrator check box next to the add-in.
- \* You can deploy the add-in with a configuration file zipped with the DLL. Change the configuration file for the supervisor profiles so that the DLL will allow full access for those users.
- \* You can create a serverconfigProperty called supervisorRole, which will be defaulted to false. When you deploy the add-in using the Add-In Manager, you will change the SupervisorRole to true for the Supervisor profiles. The code within the add-in will use this serverconfigProperty to determine if full functionality of the add-in should be allowed.

## NEW QUESTION 20

Identify the correct Connect Web Services for SOAP .NET code snippet for retrieving NamedID values for the Opportunity.Survey object.

```
* NamedID [ ] valuesForNamedID = _client .GetValuesForNamedID (clientInfoHeader, null,
```

```
&#8220;Opportunity.Survey&#8221;);
```

```
* NamedID [ ] valuesForNamedID = _client .GetValuesForNamedID (&#8220;Opportunity &#8211; Survey&#8221; , null, clientInfoHeader);
```

```
* NamedID [ ] valuesForNamedID = _client. GetOpportunitySurveyValuesByNamedID (< ) ;
```

```
* NamedID [ ] valuesForNamedID = _client. GetNamedIDValues (clientInfoHeader, null,
```

```
&#8220;Opportunity.Survey&#8221;);
```

```
* NamedID [ ] valuesForNamedID = client.GetNamedID (clientInfoHeader, null, &#8220;Opportunity.Survey&#8221;,
```

```
&#8220;values&#8221;);
```

## NEW QUESTION 21

Which is the correct syntax to place a message base <otstom\_msg\_xnput\_label) in a form input widget in the Oracle B2C Service customer portal?

```
* <rn:widget path=&#8221;input/FormInput&#8221; label_input=&#8221;%rn:img: OT3TOM_M3G_rNPTJT_LABEL%&#8221; />
```

```
* <rn:widget path=&#8221;input/FormInput&#8221; input_label=&#8221;%rn:mag: CD3TOM_MSG__INPOT__iABEL%&#8221; />
```

```
* <ra:widget path=&#8221;input/TextInput&#8221; label_input=&#8221;%rn:mag: CU3TOM_M3G_INPDT_LABEL%&#8221; />
```

```
* <m:widget path=&#8221;input/TextXnput [VD1] &#8221; input_label=&#8221;%rn:ni3g:
```

```
CUSTOM_MSG_INPUT__iABEL%&#8221; />
```

## NEW QUESTION 22

You want to write a custom widget that allows input of Incident Custom Fields that has both required and nonrequired fields.

Identify the correct method using the Connect for PHP API to determine which fields are required when saving an existing incident.

- \* Use ROQL to fetch the incident and inspect constraints to see if is\_required\_for\_save is set to true.
- \* Use ROQL to query the incident and look at the constraint of each custom field to see if is\_required\_for\_save IS set to true.
- \* Make a call to the rncphpincident: :getMetadata() static method to inspect the is\_recfu.ireci\_for\_upcia.te constraint of each custom field.
- \* Make a call to the RNCPPMncident: :getRequired() static method to inspect the is\_required\_for\_update constraint of each custom field.

### NEW QUESTION 23

In which three ways can a user session end in the Oracle B2CService customer portal?

- \* The user opens another interface's customer portal on the same site.
- \* The user logs out of the customer portal.
- \* By default, the session expires in 15 minutes.
- \* The user logs out of the customer portal admin panel.
- \* The user closes all browser instances associated with the session.

### NEW QUESTION 24

Your client wants to create three themes: gold, silver, and bronze.

Which three actions will allow the themes to be set dynamically through the URL?

- \* Create the `post_page_render` hook.
- \* Create a custom model that will, among other things, call the `setTheme()` method.
- \* Create a custom controller that will, among other things, call the `setTheme()` method.
- \* Create a custom widget that will, among other things, call the `setTheme()` method.
- \* Create the `pre_page_render` hook.
- \* Create themes in `mapping.php` by using the `<m:theme>` page tag.
- \* Define themes in the template by using the `<rn:theme>` page tag.

### NEW QUESTION 25

You have written a script to update contact data and have uploaded it to the custom folder. The file name of your script is `updatecontact.php`.

What is the correct URL to execute your script from a browser window assuming this is a `custhelp.com` domain?

- \* `http://site.custhelp.com/app/custom/updatecontact`
- \* `http://site.custhelp.com/cc/updatecontact.php`
- \* `http://site.custhelp.com/cgi-bin/interface.cfg/php/custom/updatecontact.php`
- \* `http://site.custhelp.com/cgi-bin/interface.cfg/import/custom/updatecontact.php`

### NEW QUESTION 26

Which are three valid uses of the static methods available in the `where` clause as an input argument?

- \* `Contact::find('Incident.Refno LIKE 2015-09-%');`
- \* `Contact::first('Name.Last = Smith');`
- \* `Contact::find('Name.Last LIKE Harr');`
- \* `Contact::last('Name.Last = Smith');`
- \* `Account::first('Login LIKE Jo');`
- \* `Contact::get('Name.Last LIKE Harr');`

### NEW QUESTION 27

Identify two results of changing the `MOD_cp_DEVELOPMENT_ENABLED` configuration setting to `no`.

- \* It disables all customizations on the site and redirects end users to Reference Implementation.
- \* It disables access to Customer Portal files via WebDAV.
- \* It disables access to Customer Portal files via WebDAV except for access to the `assets` folder.
- \* It disables access to the Customer Portal Administration area.

## NEW QUESTION 28

Your site has a custom object deployed under a package named ProductRegistration and the object is named RegisteredProduct. You are trying to create a new entry in the RegisteredProduct object from a custom model using ConnectPHP.

Identify the correct code that will create the new entry in the RegisteredProduct object.

A)

```
<?
use RightNow\Connect\v1_3 as RNCPHP;
$prodReg = new RNCPHP\ProductRegistration\RegisteredProduct();
$prodReg->ProductName = "Product1";
$prodReg->ContactID = RNCPHP>Contact::fetch("john.smith@invalid.com");
$prodReg->save();
```

B)

```
<?
use RightNow\Connect\v1_3 as RNCPHP;
$prodReg = new RNCPHP\ProductRegistration\RegisteredProduct();
$prodReg->ProductName = "Product1";
$prodReg->ContactID = RNCPHP>Contact::fetch(123);
$prodReg->save();
```

C)

```
<?
use RightNow\Connect\v1_3 as RNCPHP;
$prodReg = new RNCPHP\ProductRegistration\RegisteredProduct();
$prodReg->ProductName = "Product1";
$prodReg->ContactID = RNCPHP>Contact::fetch("john.smith@invalid.com");
$prodReg->create();
```

D)

```
<?
use RightNow\Connect\v1_3 as RNCPHP;
$prodReg = new RNCPHP\ProductRegistration\RegisteredProduct();
$prodReg->ProductName = "Product1";
$prodReg->ContactID = RNCPHP>Contact::fetch(123);
$prodReg->create();
```

- \* Option A
- \* Option B
- \* Option C

\* Option D

### NEW QUESTION 29

In a Agent Desktop Add-In, which is the correct syntax to get the contact record of the current contact workspace?

A)

```
iContact contact = recordContext.GetWorkspaceRecord  
(RightNow.AddIns.Common.WorkspaceRecord.Contact) as iContact;
```

B)

```
iContact contact = recordContext.getWorkspaceRecord  
(RightNow.AddIns.Object.WorkspaceRecord.Contact) as iContact;
```

C)

```
IContact contact = _recordContext.GetWorkspaceRecord  
(RightNow.AddIns.Common.WorkspaceRecordType.Contact) as IContact;
```

D)

```
iContact contact = _recordContext.getWorkspaceRecord  
(RightNow.AddIns.Object.WorkspaceRecord.Contact) as iContact;
```

E)

```
IContact contact = recordContext.getWorkspaceRecord  
(RightNow.AddIns.Object.WorkspaceRecordType.Contact) as IContact;
```

\* Option A

\* Option B

\* Option C

\* Option D

\* Option E

### NEW QUESTION 30

Which three are functions of Object Designer?

- \* ability to create system attributes
- \* ability to import data
- \* ability to create menu-only objects
- \* ability to create custom fields
- \* ability to create custom objects
- \* ability to configure business rules for custom objects

### NEW QUESTION 31

You have been tasked with building a customization that requires a set of five related custom objects. The requirement is for one custom object to be the parent object, which stores the main data record. The four other custom objects will be child objects, which store data related to the parent. When a record is deleted from the parent object, the related data from the child objects also should be deleted.

How would you configure the custom objects?

- \* The main custom object would need `cascade-delete` relationships to the child custom objects.
- \* The main custom object would need `association` relationships to the child custom objects.
- \* The main custom object would need to be manually configured with foreign key fields with the

`cascade-delete` option set.

- \* The child objects would need `aggregation` relationships between themselves, and an `association` relationship to the parent custom object.

### NEW QUESTION 32

You have been tasked with implementing the `SyndicatedConditionalChatLinkWidget` on an external page.

Additionally, you want to populate a menu custom field on the `chat_launch` page with a specific value. The ID of the custom field that you want to populate is 54 and the ID of the desired menu item is 8.

Which is the correct syntax to configure the `SyndicatedConditionalChatLink` widget so that the specified custom field is populated on the `chat_launch` page with the desired value?

- \* `custom-fields: {54:8};`
- \* `custom_fields: {8:54};>`
- \* `custom_fields: {S4:8};`
- \* `custom-fields: 54:8;`

### NEW QUESTION 33

Which API operation can be used to retrieve a list of all `IncidentQueue` labels and IDs configured on your Oracle B2C Service site?

- \* `GetValuesForNamedID`
- \* `GetMetaData`
- \* `QueryObjects`
- \* `GetValuesForNamedIDHierarchy`

### NEW QUESTION 34

Identify three options that describe functionality that is available in the deployment process for Customer Portal.

- \* ability to select individual files to promote to production
- \* ability to deploy pages directly from development to production
- \* ability to roll back individual files from production
- \* ability to deploy page sets
- \* ability to view changes in the staging area
- \* ability to roll back to any of the last five versions of production

### NEW QUESTION 35

What two menu objects can be edited by the `Customizable Menus` component as part of configuration and on-going administration activities?

- \* Standard Incident Status object
- \* CustomObject Menu fields
- \* Standard State/Province object
- \* Custom Fields (Menu type)
- \* Standard Countries object
- \* Custom Object Menu-ONLY objects

### NEW QUESTION 36

Identify the format in which date values are specified in the where clause of a ROQL query by using Connect for PHP.

- \* ISO8601 using the UTC time zone
- \* yyyy-mm-dd format and evaluated using the time zone specified by the tzinterface configuration setting
- \* UNIX time stamp format
- \* the format specified by the dtf\_short\_date configuration setting and evaluated using the time zone specified by the tz\_interface configuration setting

### NEW QUESTION 37

You need to set the address of a newcontact using Connect PHP. You have only the abbreviation for the state.

How should you finish the following code to set the state of the Address object?

```
$contact = new RNCPHP\Contact();  
$contact->Address = new RNCPHP\Address();  
$contact->Address->Street = "123 Main St.";  
$contact->Address->City = "Chicago";
```

A)

```
$contact->Address->StateOrProvince = new RNCPHP\NamedIDLabel();  
$contact->Address->StateOrProvince->LookupName("IL");
```

B)

```
StateOrProvince stateOrProvince = new StateOrProvince("IL");  
$contact->Address->StateOrProvince = stateOrProvince;
```

C)

```
$contact->Address->StateOrProvince = new RNCPHP\NamedIDLabel();  
$contact->Address->StateOrProvince = "IL";
```

D)

```
$contact->Address->StateOrProvince = new RNCPHP\NamedIDLabel();  
$contact->Address->StateOrProvince = "IL";
```

E)

```
$contact->Address->StateOrProvince = new RNCPHP\NamedIDLabel();  
$contact->Address->StateOrProvince->LookupName = "IL";
```

- \* Option A
- \* Option B
- \* Option C
- \* Option D
- \* Option E

### NEW QUESTION 38

You are creating the authentication portion of an add-in and have several options.

The agents will have access to use the Connect Web Services (CWS) API and session authentication. Each agent will require a unique login to the system, and audit history should be aggregated by a unique agent.

Identify the correct way to handle authentication in an add-in.

- \* Authenticate via a single username and password that is stored in a text file included with the add-in.
- \* Authenticate via a customized SAML authentication structure.
- \* Authenticate via staff account and session ID by calling `prepareConnectsession`.
- \* Authenticate via username and password that are stored in add-in server configuration variables.

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