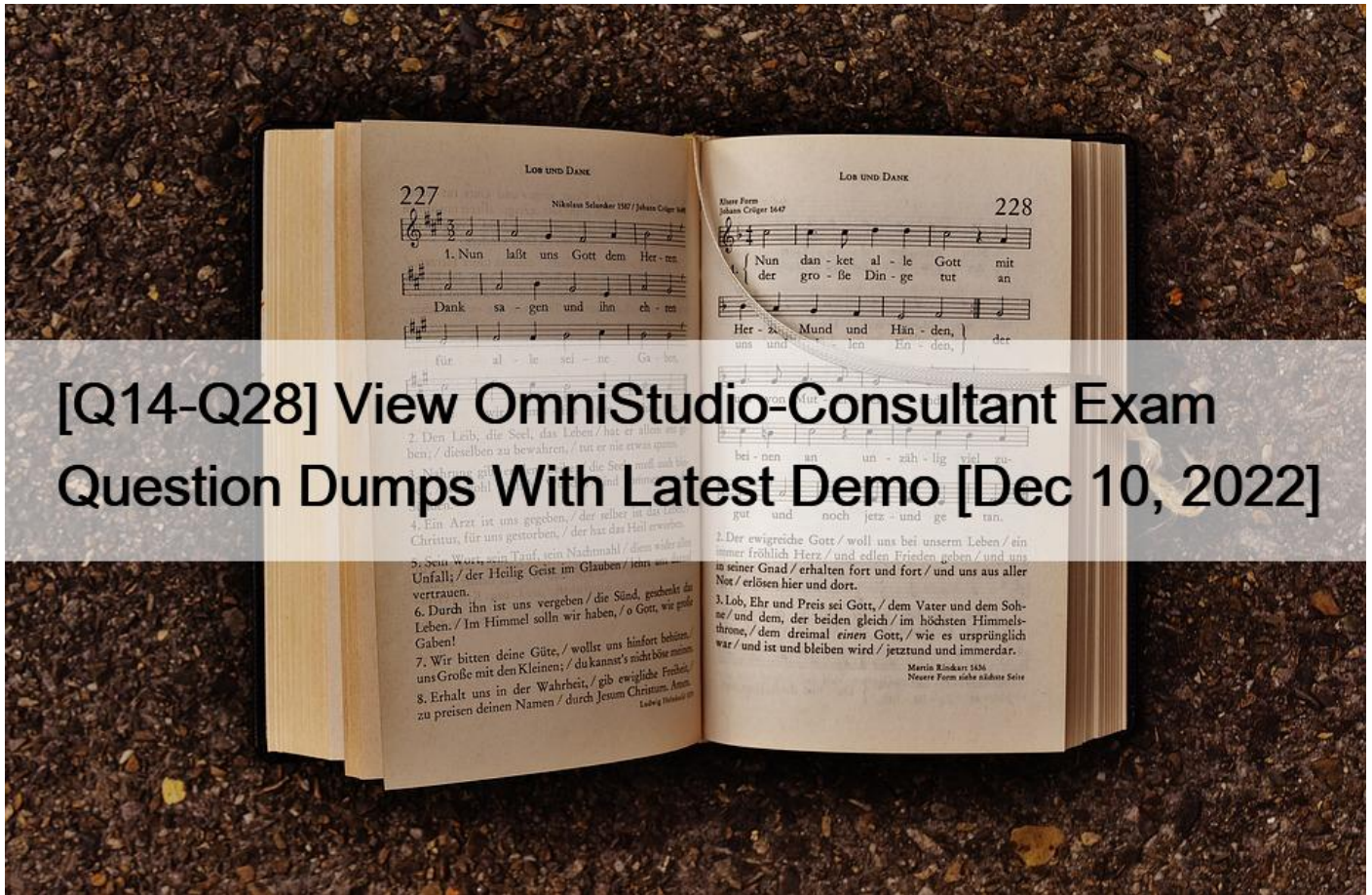


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Salesforce OmniStudio-Consultant Exam Syllabus Topics:

TopicDetailsTopic 1- Describe the benefits of using Calculation Matrices and Calculation Procedures and provide real examples - Identify business process step requirements and map them to OmniScript ComponentsTopic 2- Explain the purpose and benefits of Integration Procedures and DataRaptors- Explain the basic structure of an OmniScriptTopic 3- Design Integration Procedures and related DataRaptors- Explain the capabilities, use cases and purpose of using FlexCards

Q14. Which three use cases should be implemented using Calculation Procedures & Matrices?

Choose 3 answers

- * Use a house's address, size, and age of the building to determine an insurance premium.
- * Use rules to determine eligible insurance products based on a house's address and age of the building.
- * Use location and past usage to determine the monthly cost for an energy product.

- * Use the product color and capacity to determine the price of a product.
- * Use risk factors for an insured item to determine different insurance product options.

Q15. A business wants to display cases for an account using FlexCards. The cases should be organized in a tabular list by case status, so that Escalated cases appear first, followed by Active and Closed cases.

Which FlexCard feature should the consultant recommend to meet this requirement?

- * flyout with child FlexCards with conditions to filter by case status
- * States with conditions to filter by case status
- * A Datatable element with the Group By property
- * Child FlexCards in a parent FlexCard with the Group By property

Q16. In which two cases should an integration procedure be used as a data source for FlexCards and OmniScripts, Choose 2 answers

- * To achieve elastic scaling
- * To retrieve multiple data sources in a single response
- * To minimize the number of elements to be configured
- * To separate the user interface from changes in the data sources

Q17. A company needs to create some boundaries for their sales teams regarding the minimum and maximum discounts that can be applied to their orders. The discount thresholds are set using adjustments such as 5%, 10%, 15%, 20%, 25%, and 30%. The minimum adjustment and the maximum adjustment are determined by their region and their customer lifetime score.

Which two OmniStudio tools should the consultant recommend to meet these requirements? Choose 2 answers

- * OmniStudio Action
- * Calculation Procedure
- * Calculation Matrix
- * DataRaptor Transform

Q18. In OmniScript, how can pages or groups of fields be controlled based on the choices made by the user?

- * Add Cancel and Save options for the user
- * Create child OmniScripts for branched flow
- * Use the Conditional View property on a Step or Block element
- * Use the Radio Input property for a Step or Block element

Q19. A company needs to create multiple guided processes on their public website. The processes need to be styled using the corporate branding kit. The corporate branding kit includes guidance on colors, fonts, and icons. In addition, the website that the process will be deployed to has a style guide that dictates the format for radio buttons, slide bars, and other user interface elements. The company wants both the corporate branding kit at the website's style guide to be globally implemented in these new processes.

Which three OmniStudio features and tools should the consultant recommend to meet these requirements?

Choose 3 answers

- * OmniScript
- * Custom Styles
- * OmniOut
- * Newport Design System
- * FlexCards

Q20. what can a DataRaptor Extract do?

- * Create data in multiple related objects
- * Extract data from a spreadsheet
- * Retrieve data from multiple related objects
- * Load data from external sources

Q21. which Action element redirects the user outside an LWC OmniScript?

- * Response
- * Done
- * Post to Object
- * Navigate

Q22. A business needs a 360° view of their accounts, including a FlexCard to display all of the products sold to the account. The business identified 20 different data elements and 10 actions that users would need when view the product information. Once all of the elements are collected together on the FlexCard, it looks cluttered.

Which two FlexCard features should the consultant recommend to address this issue?

Choose 2 answers

- * Use a table or chart to display data
- * Use a flyout action to display additional information
- * Use a condition to hide data unless specific criteria are met
- * Put specific fields in a collapsible block

Q23. Which OmniStudio tool is optimized for performance and minimizes configuration time?

- * Integration Procedure
- * DataRaptor Extract
- * DataRaptor Turbo Extract
- * Calculation Procedure

Q24. A company needs to create an OmniScript with three steps.

- * Step 1
- * Step 2
- * Step 3

Enter customer details

Select a product

Display a price retrieved from a REST API

The product's price should automatically display in Step 3.

What should the consultant add to the design of the OmniScript to meet these requirements?

- * DataRaptor Post Action between Step 2 and Step 3
- * Integration Procedure Action between Step 2 and Step 3
- * DataRaptor Post Action inside Step 2
- * Integration Procedure Action inside Step 3

Q25. which of the following are Integration Procedure Actions?

- * Email
- * OmniScript
- * PDF
- * TypeAhead

Q26. A company wants to create a new customer buying journey for their website. The buying journey should include the following functionality:

- * Allow the user to enter contact and address information
- * Require the user to enter age, gender, and optionally income bracket
- * Compute a discount percentage per product based on the customer data provided
- * Save the list of suggested products including discounts

Which three OmniStudio tools should the consultant use to design a solution that meets these requirements? Choose 3 answers

- * OmniScript
- * Integration Procedures
- * Calculation Procedures and Matrices
- * FlexCard
- * OmniStudio Action

Q27. A company has account information that they want to display to agents in a summarized view. For each account they want to display icons that allow the user to launch guided processes for frequent tasks. The processes are reused in other parts of the business.

Which three OmniStudio tools are needed to meet these requirements?

Choose 3 answers

- * FlexCards
- * Flyouts
- * OmniStudio Actions
- * Navigate Actions
- * Omni Script

Q28. A company needs a guided process for their internal support department that will provide the following functionality:

- * Allow the user to enter their employee id
 - * Retrieve name, mobile phone, title, and email using the employee id
 - * Display the user's details on a page
 - * On another page, allow the user to enter case details, including subject, category, severity, and description
- Which three elements should the consultant recommend to meet these requirements using an OmniScript?

Choose 3 answers

- * Messaging

- * DataRaptor Post Action
- * Calculation Action
- * DataRaptor Extract Action
- * Steps

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