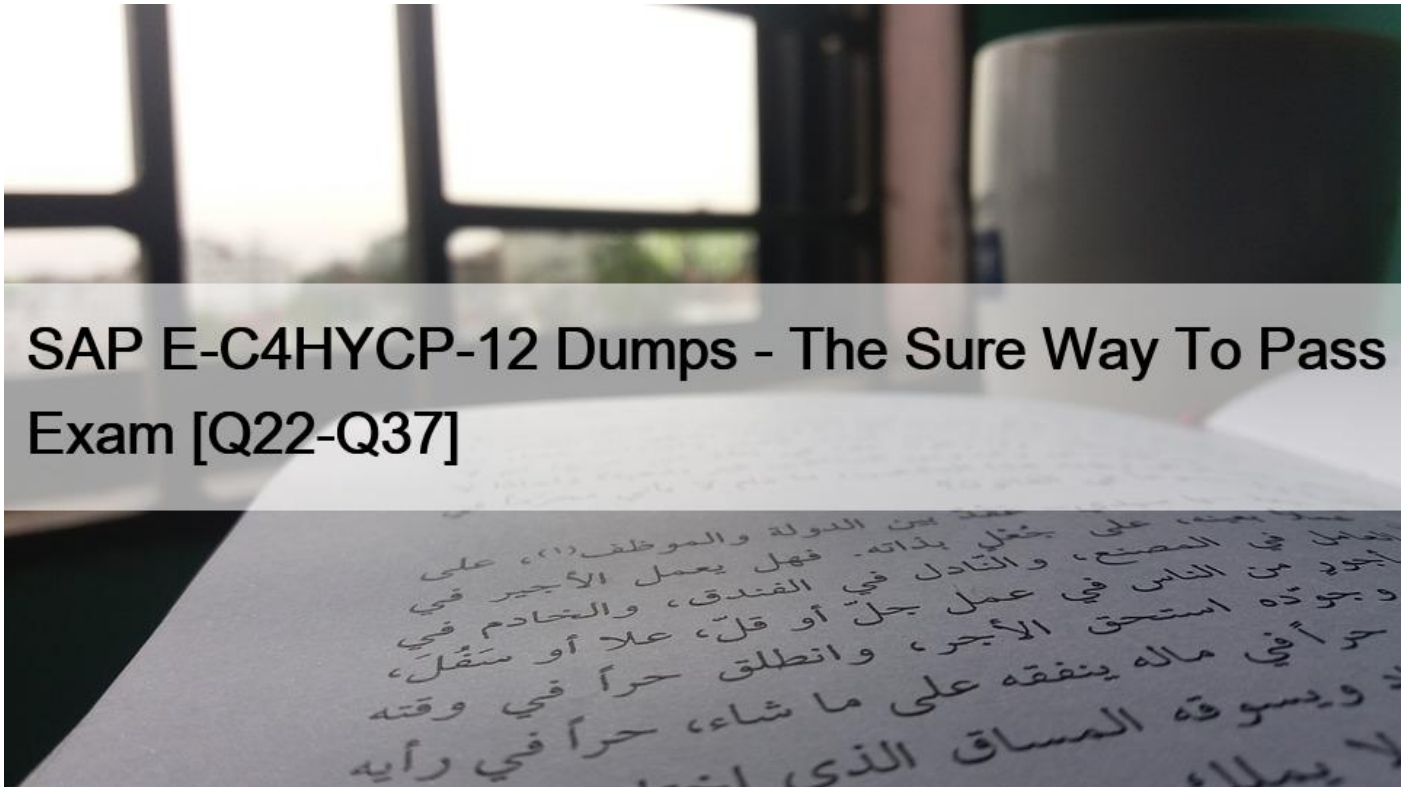


## SAP E-C4HYCP-12 Dumps - The Sure Way To Pass Exam [Q22-Q37]



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E-C4HYCP-12 Exam Questions (Updated 2023) 100% Real Question Answers

### SAP E-C4HYCP-12 Exam Description:

The "SAP Certified Product Support Specialist - SAP Commerce" certification exam validates that the candidate possesses the required level of knowledge to work effectively as an SAP Commerce Cloud Product Support Specialist. This certification proves that the candidate has an overall understanding and in-depth technical skills to perform in an SAP Commerce Cloud product support role. The pre-requisite for this exam certification is P\_C4H340\_12 (SAP Certified Development Professional - SAP Commerce Cloud 2105 Developer). The certificate issued for passing this exam will be valid for 5 years.

All the enablement for this exam is being provided by the product documentation and support documentation for SAP Commerce Cloud located at: [help.sap.com](https://help.sap.com). In order to access the sites above, you must be an SAP customer or partner.

### NEW QUESTION 22

What should you do before you report incorrect software behavior to SAP (third-level support)? Note: There are 2 correct answers to this question.

- \* Test the issue on the customer's SAP Commerce installation.
- \* Document the complete technical environment information of the system where the incident occurred to provide to SAP.
- \* Reproduce and validate the problem on the standard out-of-the-box SAP Commerce.

- \* Tell the customer that the reported problem will be fixed in a future patch release.

### NEW QUESTION 23

You need to run a FlexibleSearchService query to get results without restrictions. To whom do you assign the session? Note: There are 2 correct answers to this question.

- \* Admin user
- \* Any user that does NOT have any restrictions
- \* Anonymous user
- \* Any member of the admin group

### NEW QUESTION 24

A new item type was added to an items.xml file named CarProcessDefinition. After the Ant build and SAP Commerce server startup, the following appears in the log file: 15:56:54 \*\*\*\* [java] [m[0;31mERROR [main] [DefaultModelConverterRegistry] code CarProcessDefinition does not belong to known type. Maybe you have added a new type without updating your system. What does this message mean?

- \* The new item has been added without specifying a deployment table.
- \* The new item type will be created after a system update.
- \* The new deployment table has been added without specifying a new item.
- \* The Java class associated to the new item is missing.

### NEW QUESTION 25

What are the recommended tools to enable JDBC logs in SAP Commerce? Note: There are 3 correct answers to this question.

- \* Configuration properties file
- \* ImpEx
- \* Backoffice Administration Cockpit
- \* SAP Commerce Administration Console
- \* Java code

### NEW QUESTION 26

Which benefits does SAP BTP Extensions integration provide? Note: There are 2 correct answers to this question.

- \* A customization layer for SAP Commerce Cloud that depends on the API Registry module
- \* An alternative and independent application to SAP Commerce Cloud based on the backoffice
- \* An analysis layer to capture customer interactions, contexts, and behaviors for future processing
- \* Microservices that customize the standard functions of SAP Commerce Cloud without compromising on upgradability

### NEW QUESTION 27

In the SAP Commerce cache, how does invalidation work on a product type? Note: There are 2 correct answers to this question.

- \* Cached Product items updated during the import are invalidated in all connected SAP Commerce cluster nodes and are reloaded from the database when it is used next.
- \* All cached FlexibleSearch results where Product type is included are invalidated because the result set might have changed.
- \* Cached Product items updated during the import are invalidated only in the node where the import is running.
- \* All cached FlexibleSearch results are invalidated from the query results region because the result set might have changed.

### NEW QUESTION 28

Your customer is planning to use a PostgreSQL database for a new project. Where do you confirm the third-party compatibility?

- \* SAP Store
- \* SAP Commerce official product documentation
- \* SAP Support Portal
- \* SAP Community

### NEW QUESTION 29

What does SAP Commerce Cloud, context-driven services capture? Note: There are 3 correct answers to this question.

- \* Data replication events
- \* Outgoing requests from SAP Commerce to external services
- \* Click events, order events, and address book event updates
- \* Quantity updates in the shopping cart
- \* All customer interactions and behaviors

### NEW QUESTION 30

What must you configure when you use the iFlow? Note: There are 2 correct answers to this question.

- \* Set iFlow authentication type to certificate-based.
- \* Set the receiver address setting and proxy type setting of the iFlow.
- \* Assign the AuthGroup.IntegrationDeveloper role to the SAP Commerce user.
- \* Assign the AuthGroup.IntegrationDeveloper role to the SAP Cloud Integration tenant.

### NEW QUESTION 31

A customer reports an incident where the SAP Commerce system crashes in production. The customer provides the following log:

What would you advise the customer to do to avoid this happening again?

- \* Configure the auto reconnect property in the JDBC properties to reconnect to the database automatically.
- \* Modify the FlexibleSearch query that fetches catalogs to fix the syntax errors.
- \* Increase the number of connections in the pool if the current number is NOT sufficient.
- \* Fix the missing links between related items in the catalog.

### NEW QUESTION 32

You are troubleshooting a connection pool issue. How do you investigate this issue? Note: There are 3 correct answers to this question.

- \* Request heap dumps.
- \* Check the physical connections.
- \* Request console log files and thread dumps.
- \* Check the configuration parameters related to connection pool.
- \* Request database dumps.

### NEW QUESTION 33

You are deploying the OAuth2 user credentials in SAP Cloud Integration. Where do you configure the OAuth Client data?

- \* SAP Commerce Backoffice|SAP Cloud Integration Web UI
- \* SAP BTP cockpit|SAP Cloud Integration Web UI
- \* SAP Commerce Backoffice|Administration Console
- \* SAP BTP cockpit|SAP Commerce Backoffice

### NEW QUESTION 34

What must you do when you configure the OAuth2 for SAP Cloud Integration?Note: There are 3 correct answers to this question.

- \* Assign ROLE\_CLIENT or ROLE\_TRUSTED\_CLIENT in the SAP Commerce Backoffice.
- \* Configure the token endpoint URL in the SAP BTP cockpit.
- \* Assign the ESBMessaging.Send role in the SAP Commerce Backoffice.
- \* Run an ImpEx to import the OAuthClientDetails and ExposedOAuthCredential type data in the SAP Commerce Backoffice.
- \* Create the secret client credentials in the SAP Commerce Backoffice.

### NEW QUESTION 35

Where can you find SAP knowledge base articles (KBAs) to search for known issues?Note: There are 2 correct answers to this question.

- \* SAP Community
- \* SAP Support Portal
- \* SAP Help Portal
- \* SAP ONE Support Launchpad

### NEW QUESTION 36

What must you do when you provide a workaround for a code glitch in an existing service, for example, ProductService?Note: There are 3 correct answers to this question.

- \* Modify the existing bean definition with the new service.
- \* Add a new bean definition with a new ID for the new service.
- \* Implement a new custom service by extending the existing service.
- \* Override the alias of the original bean definition.
- \* Replace all injections with a new ID for the new service.

### NEW QUESTION 37

Which scripting languages are supported by the Backoffice application in SAP Commerce?Note: There are 3 correct answers to this question.

- \* Groovy
- \* BeanShell
- \* Python
- \* JavaScript
- \* Bash

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