

[UPDATED 2023 SAP C_S4CSV_2302 Questions Prepare with Free Demo of PDF [Q24-Q39]



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Q24. What test process types are available in the Manage Your Test Processes app?

Note: There are 3 correct answers to this question.

- * Integration
- * Post-upgrade
- * Standard
- * Regression
- * Custom

Q25. The scope item Service Quotation (4GA) can be used to create a service quotation for a customer.

Which features are available?

Note: There are 2 correct answers to this question.

- * A service quotation can be automatically converted into a service contract with either Fixed Pricing or Time & Material-based pricing.
- * A service quotation can automatically create a service order when accepted.
- * A service quotation can automatically create a service notification when accepted.
- * A service quotation can represent either a Fixed Price or a Time & Material cost estimate to a customer.

Q26. What are examples of scope items that allow for the use of configurable service products in service documents?

- * Service Order Management and Monitoring (3D2)
- * Service Contract Management with Advanced Variant Configuration (6GU)
- * Service Contract Management (3MO)
- * Service Order Management with Advanced Variant Configuration (6GS)

Q27. When using advanced variant configuration for a service contract, where do you maintain the actual configuration required?

- * In the service contract on header level.
- * In the billing document request.
- * In the service order created with reference to the service contract.
- * In the service contract on item level.

Q28. A service order or confirmation document is released for billing.

What kind of document does the system automatically create?

- * An accounting document (universal journal entry)
- * A billing document request (BDR)
- * A billing plan
- * A billing document

Q29. What defines the organizational entities that are required in SAP Central Business Configuration?

Note: There are 2 correct answers to this question.

- * System consistency checks
- * The selected deployment target
- * Added partner content
- * The selected scope

Q30. Scope item Service Contract Management (3MO) offers several features related to service contracts.

Which features are available once this scope item has been activated in your SAP S/4HANA Cloud system?

Note: There are 3 correct answers to this question.

- * Renewing a service contract item automatically once its value limit has been exceeded
- * Monitoring of the automatic renewal of a service contract item
- * Automatic service order creation based on rules assigned to a service contract item
- * Managing billing document requests
- * Analyzing the financial performance of the service process using service contracts

Q31. What can you configure for credit memo requests in SAP S/4HANA Cloud – Service?

- * Discount threshold values
- * Statuses
- * Document types
- * Approval reasons

Q32. What are examples of business benefits of using scope item Recurring Services (4X5)?

Note: There are 3 correct answers to this question.

- * Support for automatic creation of service contracts out of multiple counter plans.
- * Post time-sheets and expenses automatically based on service order confirmations.
- * Integration with solution orders and automatic maintenance plan creation based on service quotations.
- * Being able to use single cycle time and/or counter-based plans and also multiple counter plans.
- * Support for individual scheduling and also for mass scheduling via background jobs to trigger service orders with or without automatic release.

Q33. What tasks can you perform from the Display Technical Users app?

Note: There are 2 correct answers to this question.

- * Change the username and password of a print user.
- * Upload a certificate for a communication user.
- * Lock and unlock the initial user account that is delivered with the new system.
- * Assign and unassign users to user groups.

Q34. What are some responsibilities of a Customer Center of Expertise (CCOE)?

Note: There are 3 correct answers to this question.

- * Serve as a central contact for SAP and manage interactions with the SAP Service Center.
- * Conduct risk-based assessments to determine the value of activating new processes.
- * Ensure the resources necessary for the project's success are available.
- * Reduce the total cost of ownership for IT.
- * Determine KPIs that will support a continuous improvement mindset.

Q35. Based on the SAP Activate methodology, which of the following tests are formal, and therefore must be documented during implementation?

Note: There are 2 correct answers to this question.

- * Unit test
- * Integration test
- * String test
- * Business process test

Q36. Which of the following security measures is the customer responsible for?

- * Deactivation of SAP administrative users
- * Change logging through audit trails
- * API management
- * Application-level user management

Q37. You need to integrate the headquarters of a company running on SAP S/4HANA with a subsidiary running on SAP S/4HANA Cloud.

In a 2-tier ERP scenario, which integration technologies can you use?

Note: There are 2 correct answers to this question.

- * SAP Cloud Integration Automation Service

- * SAP Cloud Connector
- * SAP Open Connectors
- * SAP Process Orchestration

Q38. You defined a service contract in SAP S/4HANA Cloud.

What is the effect of this service contract on service order creation?

Note: There are 2 correct answers to this question.

- * Customer-specific price agreements are copied from the service contract to the service order, when creating a service order referencing the service contract.
- * Service orders need to be created via an application programming interface (API) in which the service contract is referenced.
- * The service contract contains a detailed description of all services provided, but customer-specific price agreements need to be maintained in every service order.
- * For service orders, automatic service contract determination is available whenever a user creates a new service order for the customer for which the contract was created.

Q39. What are some of the key characteristics of using a fixed-price service bundle in a service order?

Note: There are 3 correct answers to this question.

- * If the service bundle contains a service part and the item is released, the system automatically creates a purchase requisition for the service part.
- * You can manually change the price of the service bundle using condition type PPR0.
- * You can enter a product that represents a service bundle as a sub-item in another service bundle (nested service bundles).
- * Pricing for the sub-items belonging to a service bundle is ignored.
- * The account assignment object for the main item is inherited in the sub-items.

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