ADX-271 Practice Test Questions Answers Updated 187 Questions [Q12-Q30
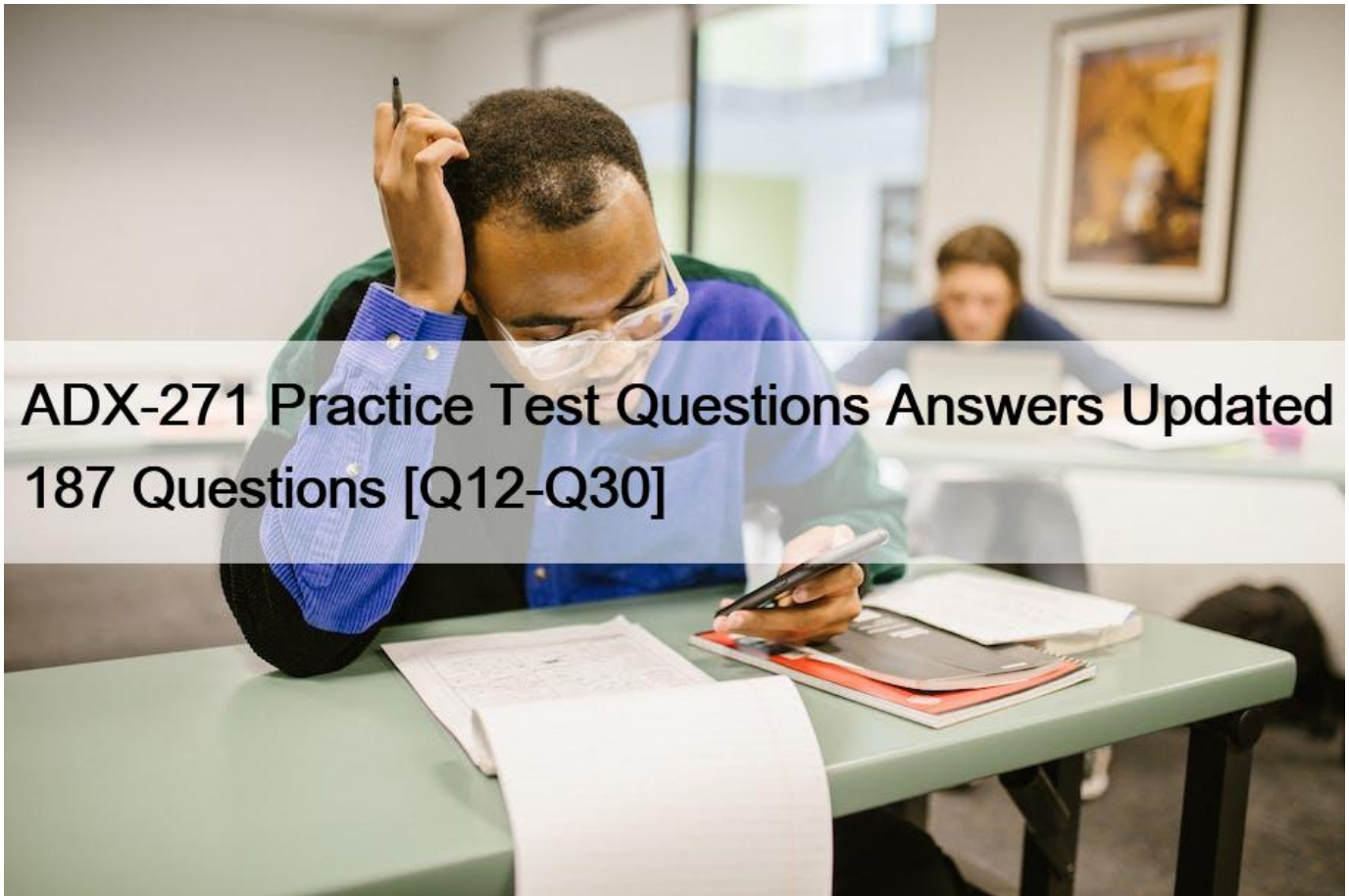

ADX-271 Practice Test Questions Answers Updated 187 Questions
ADX-271 dumps & Community Cloud Consultant Sure Practice with 187 Questions

Salesforce ADX-271 certification exam is ideal for professionals who have experience in using Salesforce Experience Cloud platform and want to enhance their skills further. Create and Manage Experience Cloud Sites certification demonstrates that the candidate has the knowledge and skills to create and manage experience cloud sites successfully. It also provides a competitive edge to the candidate in the job market and helps them to advance their career in the Salesforce ecosystem.

Salesforce ADX-271 exam is designed for professionals who work with Salesforce Experience Cloud. Create and Manage Experience Cloud Sites certification validates the candidate's knowledge and skills in designing, creating, and managing Experience Cloud sites using Salesforce. ADX-271 exam is intended for individuals who have a strong foundation in Salesforce technologies and want to specialize in Experience Cloud.

NO.12 Ursa Major Solar (UMS) is building a portal for its premium B2B customers, Customer will be able to access their account information, open cases, download NDAs, and create dashboards Which user license allows UMS to meet these requirements?

* Customer Community
* Channel Account
* Commerce Portal
* Platform Portal

NO.13 What is a prerequisite for creating a user that has a Partner Community license?
* Select ”Enable as Partner” in the Experience Workspace.
* Ensure that the partner user has the ” Enabled as partner” permission set.
* The ”Enable as Partner” action must be present on the Account page layout.
* The Enable as Partner” action must be present on the User page layout.

NO.14 Universal Containers (UC) works with regional partners to sell localized products. UC Is actively accepting new partner applications in certain regions. Partners can only apply using uCs referral program, and the application form in certain regions can potentially contain a varying degree of sensitive information. The list of existing partners must not be shared with the general public.

What should the Experience Cloud consultant recommend?
* Create an app for the Internal business development team and allow them to generate token-based referral links for existing partners In their region.
* Create a public site for existing partners and allow them to generate token-based referral links for prospect partners.
* Create a public site for prospect partners, show them a nondisclosure agreement, and allow them to fill out on application form on the site.
* Create an authenticated digital experience for partners and allow them to refer other partners in their region.

NO.15 DreamHouse Realty (DR) recently created a site for potential buyers. DR has a rich knowledge base organized in data categories and now plans to make those Knowledge articles available to site users.

Which two steps does DR need to take in order to ensure that new articles show up in the site on an ongoing basis without manual intervention?

Choose 2 answers
* Map articles to Content Topics.
* Map topics to data categories.
* Enable “Share on Sites” setting.
* Enable “Automate Topic Assignment” setting.
To make Knowledge articles available to site users, you need to map topics to data categories and enable the “Share on Sites” setting. Topics are labels that you can assign to articles to make them easier to find and organize. Data categories are a way of classifying articles based on a predefined hierarchy. You can map topics to data categories, so that when you assign a topic to an article, it automatically inherits the data category visibility settings. The “Share on Sites” setting allows you to share articles with public users on your site.

NO.16 Universal Containers builds a Community on the Customer Service (Napili) Template. The Community Manager needs to add rich content and collaboration capabilities (e.g. feed and publisher) to an existing object page.

What is the fastest way for the Salesforce Admin to do this in Community Builder?
* Edit the object page, add the components, and publish.
* Create an object page, add the components, and publish.
* Install the collaboration Lightning app, add the app components to the page, and publish.
* Add a page variation, add the components, set the page as active, and publish.

NO.17 Dreamscape Flowers needs to create a digital experience that meets the following requirements:

* It allows for collaboration between customer and partner users.

* Self-service for customer users is available.

* Partner users create or resolve cases for their customers and need to see case data on a dashboard.

* Partner users do not manage Leads, Opportunities, or Campaigns.

Which license type should a Salesforce Admin use for these partner users?
* Customer Community
* Customer Community Plus
* Employee Community
* Partner Community

NO.18 How can records owned by Customer Community users be shared with internal users?
* Create a Sharing Set that includes a Customer Community profile and create a Share Group for the Sharing Set.
* Create an owner-based sharing rule to share records owned by a Customer Community role with all internal users.
* Create a Share Group for a Customer Community profile that is not associated with a Sharing Set.
* Use the standard is Owned By External User checkbox on records to create a criteria-based sharing rule to share records owned by Customer Community users with all internal users.

NO.19 What are three ways you can maximize engagement within your Salesforce Community?
* Ompany Branding and a Custom Domain
* Reputation Points & Levels
* Frequent Promotions
* Establish Etiquette Rules
* Measure Community Success

NO.20 Regional Containers wish to establish a Community for their Partner network. They have complex requirements and from sampling their Partner network there is no need to provide mobile capabilities. What type of community best suits Regional Containers needs?
* Koa
* Visual Force + Tabs
* Kookaburra
* Aloha
* Napili

NO.21 Universal Containers (UC) recently went live with its new Customer Community. UC has received cases stating that no customers have access to the Community. The customer users have the custom “UC Customer Community” profile assigned to them.

What is the final step the Administrator should take to ensure user membership to the Community?
* Assign the “UC Customer Community” profile in Administration.
* Use a permission set to give users access to the Community.
* Ensure the “Send Welcome Email” checkbox is selected.
* Publish the Community using the Community Builder.

NO.22 Which three Lightning Components are available in Builder when customizing a home page? Choose 3 answers
* Related Topics List

* Feed Publisher
* Headline
* Search Results
* Home Page Tabs

NO.23 Universal Containers has a Community for their partners. They would like to add a new partner company and grant their users access to the Community. What is the first step the Salesforce Admin must complete to set up the partner users?

Select one or more of the following:
* Add partner contacts to the Community as members
* Create the account and enable it as a partner account
* Allow partner users to self-register and gain access
* Create a partner profile for the company

NO.24 Universal Container (UC) has a business model that involves B2C as well B2B customers. A group of B2B customers has recently signed a contract with UC that would allow them to start working with the UC Support team in resolving low-severity B2C customer issues.

How should UC use Experience Cloud to accomplish this goal?
* Create a digital experience for B2C customers and B2B customers, and use the internal CRM app for employees.
* Create a single digital experience for B2C customers, B2B customers, and employees.
* Create a digital experience for B2B customers, a partner portal for B2B customers, and use the internal CRM org for employees.
* Create a digital experience for B2C customer and employees, and another one for B2B customers and employees.
UC should create two separate digital experiences for its different customer segments and employees. This will allow UC to provide different features, content, and branding for each experience, as well as control the access and visibility of records. For example, UC can create a customer service site for B2C customers and employees, where they can view and create cases, access knowledge articles, and chat with agents. UC can also create a partner portal for B2B customers and employees, where they can view and update billing information, access contracts, and work on low-severity B2C customer issues.

NO.25 Your company has provided you with a list of ‘Bad Words’ that they would like community users prevented from posting in the community. What do you use to achieve this?
* Enable Automatic Sensitive Word Filtering
* Content Criteria & Rate Rules
* Member Criteria & Rules
* Moderation Rules
* Content Criteria & Content Rules
* Member Rules

NO.26 Ursa Majer Solar (UMS) would like authenticated Experience Site users to see cases, quotes, contracts, and Knowledge articles appear in search results, but the Search Resuits component is only returning Knowledge articles.

How should UMS configure its search results to yield the desired results?
* In Salesforce Setup, under the Experience Site users’ profile, adjust the system permissions to allow for multiple objects in search results.
* On the Search page, switch the Search Results component with Global Search Results and select the appropriate objects in the property editor.
* On the Search page, select the appropriate objects in the property editor for the Search Results component.
* On the Home page, in the property editor for the Hero component, adjust the Hero Type to “Call to Action” instead of “Search”.
This option allows UMS to configure its search results to include cases, quotes, contracts, and Knowledge articles. The Global

Search Results component is a new component that supports multiple objects and facets in the search results. UMS can add this component to the Search page and select the objects that they want to display in the property editor.

NO.27 Your company requires to set up community access for both customers and partners but wish to tailor the content that is shown for each member type and region, how do you architect this solution?
* Create two Communities, one Customer Community and one Partner Community
* Create one Community and use page variations to control what members see
* Create one Community and build a lightning component that displays different content based on the users profile logging in
* Create one Community using Sharing Sets to control what members see
* Create a Community tailored to each region

NO.28 Northern Trail Qutfitters (NTO) would like to create a public Knowledge base for the general public to be able to view articles, manuals, and FAQs.

Which template should NTO select when building its site?
* Partner Central
* Help Center
* Customer Account Portal
* Customer Service
To create a public Knowledge base, NTO should select the Help Center template when building its site. The Help Center template is designed for creating self-service communities where users can find answers to common questions, access articles and FAQs, and contact support agents if needed. The Help Center template also supports multiple languages, mobile devices, and branding customization.

NO.29 Ursa Major Solar (UMS) would like to render a header and footer from an external content management system into its customer portal.

Which feature should UMS use to accomplish this?
* Developer Console
* Compact Header Properties
* Rich Content Editor
* CMS Connect

NO.30 Universal Containers built a Community on the Customer Service Template. The Salesforce Admin customized a few pages by adding custom-built Lightning components. The Salesforce Admin upgraded the template to the latest version. What is the status of the custom Lightning components on the page after the upgrade?
* The Lightning components are on the page and load as expected.
* The Lightning components are NOT on the page, but are available in Community Builder.
* The Lightning components are on the page, but will NOT load until the Community is published.
* The Lightning components are neither on the page nor in Community Builder.

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